

Willingness to Assist

When enquiring with one of the catering companies you have chosen, how long does it take for the catering company to assist with your enquiry?

A Catering company must wholly be concerned with meeting the customers' needs and ensuring that they are happy with both the product and the catering service.

Good catering companies should come with a great reputation, Google the catering companies you have short listed and see if there are any reviews.

Make sure that the catering company you choose has a well-defined cancellation policy. What percentage would you lose from the deposit if you were to cancel a month, what recourse do you have?

Catering companies should offer different catering menu options that are constantly being updated and changing to keep up with current trends. Social media feed should be a great indication of the catering companies engagement and services.

An ideal catering company should also be willing to handle (or at least consider) special requests.

Different catering companies specialise in specific things, a catering company may not be perfect or suite every type of event or catering need, when interviewing your catering company, you need to be specific about the type of catering your require and the presentation you expect.

Be wary of a claim of being the best catering company, many claim to be the best catering companies in Johannesburg, there are many catering companies and it's hard to say who really is the best catering company. Select the catering company that works for that specific function: Buffet catering, spit braai catering or formal wedding catering company.

The Imagination box catering company is an experienced and professional catering company in Randburg Johannesburg. We cater for a number of events as well as day to day office

catering and training institutions. We have a dedicated team of caterers willing and ready to make delicious Platters, Spit Braai's, Buffet Meals and more to suite your requirements. Contact the imagination box catering company for your catering requirements.

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